

Joseph Marshall

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Education and Skills

Northampton College Sept 2012

September 2011- June 2013

- NVQ Level 2 Diploma in Automotive Engineering.

Northampton Senior School

September 2006 - June 2011

- 9 GCSEs including Maths (C), English Language (C).

IT: Competent user of Microsoft Word.

Languages: Basic written and spoken Spanish.

Work and Voluntary Experience

International Citizens Service (ICS)

June 2013 - August 2013

Volunteer Community Liaison Officer, Nicaragua

- Worked in a team of 6 UK volunteers and 6 Nicaraguan volunteers to carry out development projects in a poor community.
- Organised a football tournament for 50 local young people and used the event as a platform to distribute information about women's rights.
- Utilised my experience as a mechanic to help teach a weekly basic car maintenance class.
- Leant basic Spanish to enable me to communicate effectively with the local community and Nicaraguan volunteers in my team.
- Gave a talk about my experiences to college students as my commitment to continue volunteering in the UK.

Avon Motors, Northampton

June 2011 – September 2011

Junior Mechanic

- Applied the skills and knowledge acquired during my diploma in a practical setting.
- Acted as the first port of call for customer enquiries, directed complex queries to the appropriate person.
- Maintained high levels of customer satisfaction by ensuring customers were kept informed of the work being done on their vehicle.
- Carried out routine such tasks such as oil changes quickly and efficiently without supervision.
- Assisted senior mechanics with repairs, enabling me to improve my knowledge of mechanics.

Extra-Curricular Activities and Interests:

Community volunteering

- Leading football coaching sessions for a local U12 girl's football team.

Sports

- Represented my school and college in the football first team.
- Awarded "Manager's Player" award for my Saturday league team during the 11/12 season.

Photography

- Two pictures I took of my volunteering experience in Nicaragua now feature on the Progressio International Citizen Service Blog.

References Available on Request